

## Attachment A

### Monthly Report of EAP Operating Activity

**Pursuant to Utility Procedures Manual (dated 11/30/07) Section:**

**8.2.2**

**8.2.5**

**Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:**

**3.4.1**

**Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/07) Section:**

**2.4.1**

**Electric Assistance Program  
 System Benefits Charge Reconciliation Report  
 March 2014**

Attachment A  
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		<b>Liberty Utilities</b>	
Retail Delivery KWHs		76,192,168	
Call-In Sales		-	
Company Sales (if not already excluded)		-	
Adjusted Retail Delivery KWHs		76,192,168	
SBC Low Income EAP Rate	(1)	See Below	
SBC Low Income EAP Billed Amount	(1)	\$116,729.92	Source: Attachment A, Page 2
Interest on Reserve	(2)	\$7.59	Source: Attachment A, Page 2
<b>Net SBC Low Income EAP Funding</b>		<b>\$116,737.51</b>	
EAP Costs			
Discounts Applied to Customers' Bills		\$44,192.79	Source: Attachment A, Page 2
Payments to Community Action Programs (CAP)	(3)	\$8,178.19	Source: Attachment A, Page 2
Incremental Program Expenditures		\$0.00	Source: Attachment A, Page 2
Program Year 10 Ongoing Administrative Costs		\$0.00	Source: Attachment A, Page 2
<b>Total EAP Costs</b>		<b>\$52,370.98</b>	
<b>SBC Low Income EAP Balance</b>		<b>\$64,366.53</b>	
Program to Date 10% Reserve Balance		\$37,923.49	

(1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.150¢ per kWh for EAP and 0.180¢ per kWh for Energy Efficiency. Therefore, Liberty Utilities must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated. Includes \$2,305.79 for revenue collected from Border Sales customers from Nov-12 - Mar-14.

(2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.23565% for the month of March-14.

(3) This amount reflects payment of the invoice issued by the lead CAA for the month of Feb-14 for \$8,178.19.

## Attachment B

### Monthly Report of EAP Program Data

Pursuant to Utility Procedures Manual Section:  
8.2.3

Pursuant to Fiscal Procedures Manual Section:  
2.1.4

Pursuant to EAP Monitoring & Evaluation Manual Section:  
2.4.2

Liberty Utilities  
 Electric Assistance Program - Monthly Reporting of Activity  
 For the Period October 2013 through September 2014

Attachment A  
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<u>Month</u>	<u>System Benefits Charge Funds</u> (a)	<u>Ongoing Administrative Expense</u> (b)	<u>System Benefits Provided</u> (c)	<u>Adjustment</u> (d)	<u>Interest on Reserve</u> (e)	<u>Due to/ (Due from) State Treasury</u> (f)
Oct-13	\$102,288.07	\$0.00	\$28,544.62	\$0.00	\$7.92	\$73,751.37
Nov-13	\$103,100.68	\$0.00	\$33,964.54	\$3,918.50	\$7.66	\$65,225.30
Dec-13	\$116,666.44	\$8,103.29	\$43,895.94	\$0.25	\$7.69	\$64,674.65
Jan-14	\$130,035.39	\$8,332.74	\$47,318.05	\$25,249.00	\$7.82	\$49,143.42
Feb-14	\$119,456.27	\$11,086.31	\$45,673.64	(\$923.97)	\$6.85	\$63,627.14
Mar-14	\$114,424.13	\$8,178.19	\$44,192.79	(\$2,305.79)	\$7.59	\$64,366.53
Apr-14				\$0.00	\$0.00	\$0.00
May-14				\$0.00	\$0.00	\$0.00
Jun-14				\$0.00	\$0.00	\$0.00
Jul-14				\$0.00	\$0.00	\$0.00
Aug-14				\$0.00	\$0.00	\$0.00
Sep-14				\$0.00	\$0.00	\$0.00

- (a) Monthly Revenue Report CR97992A, Mar-14 - Sep-14 include revenue collected from Border Sales customers
- (b) Reflects payments to Lead CAA and Liberty's incremental administrative expenses.
- (c) Monthly Report CR97992A, Total Monthly Revenue
- (d) Nov-13 reflects a unreported Sep-13 payment. Dec-13 is a correction to the Nov-13 interest on reserve calculation. Jan-14 reflects the 2013-2014 PY advance for \$17,608.77 and the Oct-13 CAA invoice for \$7,640.23. Feb-14 reflects a CAA overbill refund. Mar-14 reflects EAP funds collected from Border Sales customers from Nov-12 - Feb-14.
- (e) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.
- (f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

Granite State Electric Company  
Electric Assistance Program (EAP)

	<u>October</u> <u>2013</u>		<u>November</u> <u>2013</u>		<u>December</u> <u>2013</u>		<u>January</u> <u>2014</u>		<u>February</u> <u>2014</u>		<u>March</u> <u>2014</u>	
(a) # of Customers enrolled in EAP	1,243		1,241		1,252		1,307		1,337		1,222	
(b) # of Active Customers participating in EAP	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts
Tier 1	1	\$ 22.05	1	\$ 22.45	11	\$ 157.70	1	\$ 10.12	7	\$ 337.37	7	\$ 59.73
Tier 2	244	\$ 1,244.55	238	\$ 1,389.21	224	\$ 1,652.41	233	\$ 1,829.30	249	\$ 1,806.34	223	\$ 1,628.91
Tier 3	260	\$ 3,072.95	274	\$ 3,873.62	284	\$ 5,206.49	289	\$ 5,643.73	292	\$ 5,375.26	265	\$ 4,893.30
Tier 4	262	\$ 5,610.86	266	\$ 6,677.80	263	\$ 8,385.99	263	\$ 9,155.07	267	\$ 8,722.14	255	\$ 8,119.32
Tier 5	239	\$ 7,427.83	241	\$ 9,002.16	245	\$ 11,477.90	253	\$ 12,205.29	260	\$ 11,972.76	255	\$ 11,909.62
Tier 6	213	\$ 11,166.38	222	\$ 12,999.30	226	\$ 17,015.45	231	\$ 18,474.54	238	\$ 17,459.77	240	\$ 17,581.91
Unassigned	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A
Total	1219		1242		1253		1270		1313		1245	
(c) \$ Amount of Discounts Given	\$28,544.62		\$33,964.54		\$43,895.94		\$47,318.05		\$45,673.64		\$44,192.79	
(d) # of Customers with Arrears Forgiven	0		0		0		0		0		0	
(e) \$ Amount of Arrears Forgiven	\$0.00		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00	
(f) \$ of Monthly Arrears Amortization	N/A		N/A		N/A		N/A		N/A		N/A	

Source:

- (a) CN100M#B
- (b) Billing System Query
- (c) CR97992A (total monthly revenue - crystal report)
- (d) CN900M#C
- (e) CN900M#C

## Attachment C Monthly Report of Aging

Pursuant to Utility Procedures Manual Section:  
8.2.4

**Granite State Electric Company**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**March-14**

**Non-EAP Customers**

	<u>Percentage of Customers</u>		<u>Balance</u>
Current Balance	84.5%	\$	3,371,794.63
1st Arrears	9.8%	\$	792,536.10
2nd Arrears	2.2%	\$	250,896.31
3rd Arrears	0.9%	\$	157,065.79
4th Arrears	<u>2.6%</u>	\$	<u>973,838.94</u>
Total Arrears	100.0%	\$	2,174,337.14
 Customer Count			 32,163

**EAP Customers**

Current Balance	61.0%	\$	95,992.09
1st Arrears	13.3%	\$	64,622.27
2nd Arrears	6.5%	\$	39,110.59
3rd Arrears	4.4%	\$	28,081.96
4th Arrears	<u>14.8%</u>	\$	<u>205,924.68</u>
Total Arrears	100.0%	\$	337,739.50
 Customer Count			 1,222